



GOVERNMENT OF MIZORAM

CITIZEN'S CHARTER for TOURISM DEPARTMENT (2020)



Address : *Tourism Department
Mizoram New Capital Complex (MINECO)*

Website : *tourism.mizoram.gov.in*

CITIZEN'S CHARTER FOR
TOURISM DEPARTMENT, GOVERNMENT OF MIZORAM,
2020

VISION AND MISSION

1. VISION:

“To develop tourism resources and attractions in a sustainable and integrated manner to make Mizoram a preferred national and international destination; so that tourism enriches the quality of life and becomes an important catalyst for economic development and enhancement of livelihood of the people.”

2. MISSION:

“To grow and sustain tourism industry that is respectful of the people and environment, ensures the optimum flow and retention of revenue in the State's economy, and to consistently deliver efficient and effective Tourism services to the public.”

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MAIN SERVICES:

Sl/ No	Services delivered by the department/ office to citizens or other departments/ organizations including non-governmental organisations	Responsible official with designation	Email and Mobile (Phone No.)	Process for delivery of service within the department/ office	Documents, if any, required for obtaining the service to be submitted by citizen/ client	Fees, if any, for the service with amount
1.	Operation and Maintenance of Tourist Accommodation Facilities.	Mr. V Lalengmawia Director	0389-2333475(O) Ph- 8415901478 Email – mizoram.tourism@gmail.com	Direct booking of accommodation facilities by the public at respective Tourist Facility. (List of Tourist Facilities with Contact Details is enclosed at Annex-I)	Proof of Identity	Tariffs for Room rent and F&B is enclosed at Annex-II & III
2.	Organizing and Participating in Fairs and Festivals for Promotion of Tourism.	Mrs. Lalithakimi Pachuau Deputy Director	Ph- 9436157014 Email – makimipachuau68@gmail.com	<ol style="list-style-type: none"> 1. Identification of event/ festival with location. 2. Obtaining approval from funding agency. 3. Constitution of organizing committee 4. Publicity and promotion of event/ festival 5. Implementation of event/ festival. 	Detailed Concept Paper approved by the concerned authority	NA
3.	Tourist Facilitation	Ms. Rachel Lalrinhlui Tourist Officer	Ph- 9612167899 Email – rach29@gmail.com	<ol style="list-style-type: none"> 1. Dissemination of Tourism-related Information through print and electronic media. 2. Addressing queries and providing support to tourists. 	NA	NA

4.	Human Resource Development.	Ms. Rachel Lalrinhlui Tourist Officer	Ph- 9612167899 Email – rach29@gmail.com	<ol style="list-style-type: none"> 1. Wide publicity through advertisement for candidates. 2. Applications submitted to Tourism Department. 3. Conducting Personal Interview. 4. Selection of eligible candidates. 5. Nomination forwarded to respective IHM. 	<ol style="list-style-type: none"> 1. Application form duly filled in prescribed format 2. HSSLC for degree courses 3. HSLC for craft courses. 4. Birth Certificate 5. Proof of residence 	NA
5.	Marketing & Publicity.	Mr V Lalengmawia Director	0389-2333475(O) Ph- 8415901478 Email – mizoram.tourism@ gmail.com	<ol style="list-style-type: none"> 1. Collecting of information, pictures and relevant statistics. 2. Preparation of materials to be published. 3. Obtaining necessary approval from Administrative Departments. 4. Publication and wide dissemination through proper channels. 	NA	NA
6.	Collection of Tourist Statistics.	Mr. Alan Lalthanzara Deputy Director	Ph- 89612587436 Email – alanlalthanzara@gmail.com	<ol style="list-style-type: none"> 1. Tourist arrival data compiled by various accommodation units. 2. Monthly data sent to Tourism Department. 3. Compilation of data and report to Ministry of Tourism, Government of India 	Monthly Visitor Report Form	NA

7.	Regulation of Tourist Service Providers.	Mr. V Lalengmawia Director	0389-2333475(O) Ph- 8415901478 Email – mizoram.tourism@gmail.com	<ol style="list-style-type: none"> 1. Drafting of Rules and Regulations for registration, classification and operation of hotels, restaurants, tour operators & ticketing agents and tourist transport providers. 2. Obtaining approval of concerned authorities. 3. Notification/s in the Official Gazette. 4. Implementation of rules and regulations by the prescribed authorities. 	*Various forms awaiting approval and Gazette Notification	* Various fees awaiting approval and Gazette Notification
8.	Interim Operation & Maintenance of Thenzawl Golf Resort and Reiek Adventure and Eco-Adventure Park.	Mr. V Lalengmawia Director	0389-2333475(O) 8415901478 (M) mizoram.tourism@gmail.com	Direct booking of entry and accommodation facilities by the public at Directorate of Tourism or on site) (List of various services are given in Annex IV& V)	Proof of Identity	Tariffs for various services are given in Annex IV & V
9.	Development of Tourism Infrastructure.	Ms. R.Lalrinchhani Deputy Director	Ph- 9856835391 Email – rlalrinchhani@gmail.com	<ol style="list-style-type: none"> 1. Planning 2. DPR preparation 3. Approval from competent authority. 4. Work transferred to executing agency. 5. Monitoring 6. Submission of Progress Report, Utilization Certificate and other documents to concerned authority. 	NA	NA

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SERVICE DELIVERY STANDARD

Sl/ No	Services delivered by the department/office to citizens or other departments/organizations including non-governmental organizations.	Stipulated time limit for delivery of service (days/weeks/ months)	Remarks, if any
1	Operation and Maintenance of Tourist Accommodation Facilities.	a) 1 hour b) 1 day	Subject to availability of rooms or facilities
2	Organizing and Participating in Fairs and Festivals for Promotion of Tourism.	1 month	-
3	Tourist Facilitation.	1-24 hours	
4	Human Resource Development.	2 months	Subject to allotment of seats by NIHM
5	Marketing & Publicity	1 week- 1 month	Subject to types of publicity undertaken.
6	Collection of Tourist Statistics	Monthly	
7	Regulation of Tourist Service Providers	1 month	Subject to approval of rules and regulations and Official Notification.

8	Interim Operation & Maintenance of Thenzawl Golf Resort and Reiek Adventure and Eco-Adventure Park	1 hour -1 day	Subject to availability of rooms or facilities
9	Development of Tourism Infrastructure:	a) 1 week within the receipt of application b) 30-45 days c) 1 week	a) Subject to approval of concerned authority. c) Provided work is found satisfactory.
10	Right to Information	1 month	

CITIZEN'S CHARTER FOR TOURISM DEPARTMENT, GOVERNMENT OF MIZORAM, 2020**GRIEVANCE REDRESS MECHANISM**

Sl. No	Name of the responsible officer to handle public grievance in the department/office	Contact number	Email	Time limit for redress of grievances
1	Esther Lal Ruatkimi, IRS Commissioner & Secretary.	0389-2322532	secretarysedmiz@gmail.com	30 days
2	V Lalengmawia Director	0389-2333475 (O) 8415901478 (M)	mizoram.tourism@gmail.com	30 days

LIST OF OFFICERS UNDER TOURISM SECRETARIAT.

Sl No	Name & Designation	Contact number	Email
1	Esther Lal Ruatkimi, IRS Commissioner & Secretary.	0389-2322532	secretarysedmiz@gmail.com
2	Irene Zohlimpuii Chongthu Joint Secretary	9436153883	irenezohlimpuii@gmail.com
3	Zonunthari Deputy Secretary	9862310027	zonunthari69@gmail.com
4	Lalzoliani Fanai Superintendent	9612494946	lalzolianifanai68@gmail.com

LIST OF OFFICERS UNDER DIRECTORATE OF TOURISM

Sl No	Name & Designation	Contact number	Email
1	V Lalengmawia Director	0389-2333475 (O) 8415901478 (M)	mizoram.tourism@gmail.com
2	Saitluanga Joint Director	9436743449	mizoram.tourism@gmail.com

3	Alan Lalthanzara Deputy Director	89612587436	alanlalthanzara@ gmail.com
4	Lalthakimi Pachuau Deputy Director	9436157014	makimipachuau68@gmail.com
5	R. Lalrinchhani Deputy Director	9856835391	rlalrinchhani@gmail.com
6	T. Lalduhawma Superintendent	9436159522	duhawma1964@ gmail.com
7	Rachel Lalrinhlui Tourist Officer	9612167899	rach29@gmail.com

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LIST OF STAKEHOLDERS/CLIENTS

Sl No.	Stakeholders/ Clients
1	The Government Departments like Finance, Planning & Programme Implementation, Rural Development, Environment Forests & Climate Change, Transport, Public Works Department etc.
2	Mizoram Tourism Development Authority (MTDA).
3	Foreign and Domestic Tourists.
4	Hotels, Restaurants, Homestays and other Accommodation Units in Mizoram.
5	Tour Operators, Ticketing Agents and Tour Guides.
6	Transport Service Providers.
7	Universities/Academic Institutions in the Hospitality Sector.
8	Non-Government Organizations, Community-based Organizations and local Self-Help Groups.
9	Citizens of India.

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EXPECTATIONS OF THE DEPARTMENT/OFFICE FROM CITIZENS/SERVICE RECIPIENTS :

Sl. No	Expectations of the Department/office from citizens/service recipients
1	Active support and co-operation from all stakeholders in our endeavor to achieve our visions and objective of making Mizoram a preferred Tourist destination and to promote responsible and sustainable tourism for all.
2	<p>Visitors to take a responsible travel pledge and abide by it while travelling to the state:</p> <p align="center"><i>"I pledge to be a responsible traveller When I explore new places I will leave nothing but footprints And take away only memories I shall not harm What does not harm me; I shall travel clean and green I shall respect the local culture, And I shall promote sustainable tourism."</i></p>
3	Clients availing tourist facilities are expected to maintain cleanliness and abide by the rules and policies of the establishments.
4	Tourism Service Providers are expected to act as facilitators and catalysts for providing efficient and quality services which may result in increased tourist traffic in the state.
5	To convey suggestions for improving our service deliveries
6	To respect and follow official procedures and rules
7	Citizens of the state are expected to show courtesy and hospitality to visitors from outside the state and make their stay memorable; and to make tourism a vehicle for sustainable development.
8	To give timely response to our queries relating to various subjects concerning Tourism sector.

Sl/ No	Name of Facility	NAME AND DESIGNATION OF CONTACT PERSON	CONTACT NUMBER
FACILITIES RUN BY TOURISM DEPARTMENT			
Aizawl District			
1	Chaltlang T/L	Reception Desk C.Rolianthangi	(0389) 2341083/ 2349421 (O)7628018279
2	Berawtlang T/C	Agnes Lalchhingpuii	6033082277/ 9862719019
3	Lengpui T/R	Richard Lallianzela	(0389) 2573441/ 8131987689
4	Hmuifang T/R	Lalchhuanawmi	9436379544
5	Changsil T/L	Gobina	9436784010
6	Darlawn T/L	Lalfakzuali	8014768134
7	IHM Bung*	Lalhuliana	9485116799/ 8014638870
8	Tuirial*	Lalrinchhana	9615592775
Champhai District			
9	Champhai T/L	R. Lalhlimpaia	(03831) 235866/ 9436143518
10	Zokhawthar T/L	Lalremruati	8415841566
11	Hnahlan T/L	PC Liangguri	9436144335
12	Farkawn T/L	Sawithangpuia	9378044328
Hnahthial District			
13	S. Vanlaiphai T/L	John C.Lalhmingsanga	9856866882/ 8415051281
Khawzawl District			
14	Kawlkulh H/R	Lalrorela	8974419053/ 9862211823/ 8014004978
Kolasib District			
15	Kolasib T/L	Lalbiakfeli	(03837) 220067/ 9612660112
16	Saipum T/L	Peter Zothanmawia	9366179441/ 9366510339
17	Serlui 'B' T/L	Merry Lalrohlui	8730976867
Lawngtlai District			
18	Lawngtlai T/L	B. Vanlalngaihsaki	(03835) 233239/ 9436145916
19	Sangau T/L	Lalnghakliana	9862344162
20	Vawmbuk T/L	Lalrammuana	9485117432
21	Bualpui NG T/L	Lalrinchhunga	94612034899
Lunglei District			
22	Lunglei T/L	C. Lalchuangkimi	(0372) 2342013/ 9436144947
23	Tlabung T/L	Gopa Chakma	(03834) 222352/ 9436726036/ 9863701861

Mamit District			
24	Mamit T/L	Zomuanpuii	2565600/ 9436155187
25	Reiek T/R	R.Lalthlengliana	2567344/ 9366078543
26	W.Phaileng T/L	Zodinliani	8014948700/ 8014069186
27	Kanmun T/L	V. Laldingliana	9862842494
28	Zawnuam T/L	Ramengmawia	9862772906/ 9812206540
Saitual District			
29	Tamdil P/S	-	-
30	Ngopa T/L	C. Vanlalzara	(03830) 261220/ 8415873189
31	Pangzawl T/L	-	-
Siaha District			
32	Siaha T/L	Jennifer Lyzi Chozah	(03835) 222591/ 9436149031
33	N. Maubawk T/L	M. L. Chunga	9863436320/ 9862688055 9485050612
34	Chakheitla T/L	Lalawmpuia	7085540050
35	No-Aofla (Niawhtlang) T/L	J. Ruala	8974844949
36	Amobyu T/L	Beikhokhei	9089672492
37	Tuipang T/L	Calvin Hlychho	9862843353
Serchhip District			
38	Serchhip T/L	C. Lalrinpuii	9856892131/ 9862733398
39	Chhiahtlang H/R	Zachhingpuii	9856267007/ 8974679330
40	Thenzawl T/L	H. Lalmuankimi	03838-261489/ 9612065527/ 9863352362
41	N. Vanlaiphai T/L	K. Lalrammawii	89856343330
42	E. Lungdar T/L	Zodenthanga	9862535539

FACILITIES OUTSOURCED ON PRIVATE MANAGEMENT CONTRACT			
Sl/ No	Name of Facility	NAME AND DESIGNATION OF CONTACT PERSON	CONTACT NUMBER
Aizawl District			
1	Durtlang V/G	Lalthanzami Ralte, Mizoram New Capital Complex, Khatla	9612505644
2	Luangmual T/H	C. Lalfakzuala, Chawlhmun, Aizawl	7085881291
3	Sairang P/S	Chawngthanmawia Lungsir, Mamit	9612847041
4	Sakawrdai T/L	H.D Ramnuntluanga Ramhlun Veng, Aizawl	9774585864
5	Tlangnuam V/G	YMA, Tlangnuam Branch	9862898290
6	Khanpui T/L	F. Ramtinthanga Electric Veng, Aizawl	9436141065/ 8416077601
7	Thingsulthiah T/L	NHIDCL, PMU	9233071767/ 8837298932

Champhai District			
8	Khawbung T/L	Khawbung Br. YMA	9436353263/ 8974861376
Hnathial District			
9	Darzo T/L	Biakchungnunga Darzo	9862160572
10	Hnathial H/R	Lalrempuii Pachuau Chawnpui Veng, Aizawl	9774708722
Kolasib District			
11	Bairabi T/L	Lalnunzira Khatla Bethel	8974429085
12	Vairengte T/L	F. Ramtinthanga Electric Veng, Aizawl	9856637768
13	Thingdawl H/R	LT Kima Fanai Electric Veng, Aizawl	(03837) 268526/ 9436141065/ 8416077601
14	Buhchang T/L	Thansanga Bara Bazar, Aizawl	9436196202/ 9856090015
Lawngtlai District			
15	Chawngte T/L	CADC (Chakma Autonomous District Council)	9436147748
16	Paithar T/L	B. Sanghluna Chattlang, Aizawl	9436140694
Lunglei District			
17	Hrangchalkawn T/L	R. Lalsangzuala Hrangchalkawn, Lunglei	7642818348
18	Saichho T/L	Simon Malsawmtlhenga Chattlang	(0372) 2566155/ 9862367479
19	Tawipui 'S' H/R	Jennifer L. Ralte Mission Vengthlang, Aizawl	9862811683
Saitual District			
20	Saitual T/L	NECS, Dawrpui Vengthar	9862859882
Siaha District			
21	New Laty	B. Reisidi Saikao, New Village	9436385647/ 9612025826
22	Phura T/L	Thianga Phura	8974213278
23	Saikoa T/L	B. Reisidi Saikao, New Village	9436385647/ 9612025826
24	Zyhno (Zawngling) T/L	B. Reisidi Saikao, New Village	9436385647/ 9612025826

TARIFF OF ROOM RENT UNDER TOURISM DEPARTMENT

Sl/ No	Name of Lodge/Centre	District	Category of Room	Rate per night (in INR)
1	Tourist Lodge Chaltlang	Aizawl	Single Room	800
			Double Room	1000
			Suite AC	3000
			Suite Non AC	2000
			Green Room	2000
			Banquet Hall	5000
			Dormitory	200
2	Tourist Lodge Lengpui	Aizawl	Double Room	800
			Deluxe AC	1500
			Deluxe Non AC	1000
			Cottage	1000
3	Tourist Resort Berawtlang	Aizawl	Cottage	1200
			Double Room	800
			Deluxe AC	1500
			Deluxe Non AC	1000
			Dormitory	200
			Multipurpose Hall	7000
			Convention Centre	15000
4	Tourist Resort Hmuifang	Aizawl	Double Room	800
			Deluxe	2000
			Hall	2000
5	Tourist Lodge Changsil	Aizawl		-NA-
6	Tourist Lodge Darlawn	Aizawl	Double Room	400
7	Tourist Lodge Champhai	Champhai	Single Room	600
			Double Room	800
			Deluxe VIP	1200
			Hall	2500
			Dormitory	200
			Cottage	1000
			8	Tourist Lodge Zokhawthar
Deluxe Non AC	1000			
Double Room	800			
Dormitory	200			
Single	600			
Hall	1500			
9	Tourist Lodge Hnahlan	Champhai		
			Double Room	600
			Hall	1500
			Dormitory	200
10	Tourist Lodge Farkawn	Champhai	Deluxe	800
			Double Room	600
11	Tourist Lodge S. Vanlaiphai	Hnahthial	VIP Room	1000
			Double Room	600
12	Highway Restaurant Kawlkuh	Khawzawl	Double (in chung)	800
			Double (in hnuai)	800
			Dormitory	200
13	Tourist Lodge Kolasib	Kolasib	Double Room	500
			Deluxe AC	1500
			Deluxe Non AC	700
			Hall	1000
			Dormitory	200
			Cottage	800

14	Saipum Tourist Lodge	Kolasib	Double Room	300
			Dormitory	100
15	Serlui 'B' Tourist Lodge	Kolasib	Double Room AC	1000
			Deluxe Room AC	1500
			Dormitory	100
16	Tourist Lodge Zotlang Lunglei	Lunglei	Double Room	800
			Suite AC	1800
			Suite Semi VIP	1000
			Dormitory	200
			Conference Hall	2500
17	Tourist Lodge Tlabung	Lunglei	Double Room	600
			Cottage (4 Beded)	1200
			Dorm	200
			Deluxe AC (New Bldg.)	1000
			Deluxe Non AC (New Bldg.)	800
			Ordinary Double	600
18	Tourist Lodge Lawngtlai	Lawngtlai	Single Room (New Bldg)	600
			Deluxe AC	1500
			Deluxe Non AC	1000
			Double Room	800
			Dormitory	200
19	Tourist Lodge Sangau	Lawngtlai	Deluxe	800
			Double Room	600
20	Vawmbuk Tourist Lodge	Lawngtlai	Double Room	300
			Dormitory	100
21	Tourist Lodge Bualpui NG	Lawngtlai	Double Room	400
22	Tourist Lodge Mamit	Mamit	Deluxe	1000
			Semi Deluxe	700
			Suite	2000
			Dormitory	200
			Double	800
23	Tourist Resort Reiek	Mamit	Cottage	1000
			Convention Centre	2000
24	Tourist Lodge West Phaileng	Mamit	Double Room	600
			Deluxe	800
25	Tourist Lodge Kanhmun	Mamit	Deluxe Non AC	800
			Single Room	500
			Dormitory	200
26	Tourist Lodge Zawlnuam	Mamit	Deluxe AC	1500
			Double Room	800
			Dormitory	200
27	Tourist Lodge Tamdil	Saitual	Old Building	400
			For Picnic	1500
			Cottage	500
28	Tourist Lodge Ngopa	Saitual	Deluxe	600
			Double	500
			Dormitory	200
29	Tourist Lodge East Lungdar	Serchhip	Deluxe	800
			Double	600
30	Tourist Lodge Siaha	Siaha	Double Room	800
			Deluxe	900
			Dormitory	200
			Hall	1500/8hr
31	Wayside Amenities New Maubawk (Zero)	Siaha	Double Room	500
32	Tourist Lodge Chakheitla (Chakhang)	Siaha	Double Room	300

33	Tourist Lodge No-Aotla (Niawhtlang)	Siaha	Double Room	300
34	Tourist Lodge Amobyu (B) (Maubawk L)	Siaha	Double Room	400
35	Tourist Lodge Serchhip	Serchhip	Double Room	600
			Deluxe Room	1000
			Cottage	800
36	Tourist Lodge N. Vanlaiphai	Serchhip	Deluxe	800
			Double Room	600
37	Highway Restaurant Chhiahtlang	Serchhip	Double Room	700
			Cottage	500
38	Tourist Lodge Thenzawl	Serchhip	Double Room AC	1500
			Double Room Non AC	800
			Cottage	800
			Dormitory	200

*** IHM Bung & Tuirial do not provide accommodation facilities**

RATES OF FOODS & BEVERAGES UNDER TOURISM DEPARTMENT

SI/ No	Items	Rate	SI/ No	Items	Rate
BREAKFAST					
1	Puri Bhaji	80	5	Vegetable Biryani	100
2	Alu Paratha	50	6	Egg Biryani	120
3	Paneer Paratha	90	7	Chicken Biryani	150
4	Plain Paratha	30	8	Vegetable Fried Rice	100
5	French Toast	70	9	Egg Fried Rice	120
6	Bread Toast	40	10	Chicken Fried Rice	Full 120 Half 60
7	Cornflakes	60	11	Pork Fried Rice	120
8	Plain Omlette	50	12	Mixed Fried Rice	120
9	Masala Omlette	50	SNACKS		
10	Fried Egg	50	1	Onion Pakora	60
11	Boiled Egg	20	2	Vegetable Pakora	60
12	Scrambled Egg	50	3	Egg Pakora	80
13	Tea	20	4	Paneer Pakora	80
14	Milk	30	5	Vegetable Roll	50
15	Mango Juice	50	6	Egg Roll	60
16	Orange Juice	50	7	Vegetable Spring Roll	80
17	Pineapple Juice	50	8	Chicken Spring Roll	80
18	Mineral Water	25	9	Chicken Roll	80
19	Passion Fruit Juice	20	10	Finger Chips	60
20	Coffee	40	11	Vegetable Sandwich	50
SOUP			12	Cheese Sandwich	60
1	Cream of Tomato Soup	40	13	Chicken Sandwich	80
2	Veg. Sweet Corn Soup	40	ROTI/PAPAD		
3	Chicken Sweet Corn Soup	60	1	Roti (Tava)	10
4	Vegetable Hot & Sour Soup	40	2	Dry Papad	10
5	Chicken Hot & Sour Soup	60	3	Fried Papad	15
6	Vegetable Noodle Soup	40	4	Masala Papad	20
7	Chicken Noodle Soup	60	SALAD		
8	Chicken Clear Soup	60	1	Onion Salad	30
NOODLES			2	Green Salad	70
1	Vegetable Chow	Full 80 Half 40	INDIAN		
2	Egg Chow	Full 80 Half 40	1	Mung Dal	50
3	Pork Chow	100	2	Masoor Dal	50
4	Chicken Chow	100	3	Chana Dal	50
5	Mixed Chow	120	4	Dal butter fry	60
6	Vegetable Chowmein	100	5	Aloo Dum	60
7	Chicken Chowmein	120	6	ALoo Jeera	60
8	Pork Chowmein	120	7	Mattar Paneer	80
9	Mixed Chowmein	150	8	Aloo Paneer	80
RICE			9	Paneer Butter Masala	120
1	Plain Rice	50	10	Chicken Curry	120
2	Basmati Rice	80	11	Chicken Fry	100
3	Vegetable Pulao	100	12	Chicken Butter Masala	150
4	Greenpea Pulao	100	13	Fish Curry	120

SI/ No	Items	Rate	SI/ No	Items	Rate
INDIAN			MIZO		
14	Fish fry	100	1	Boiled Vegetables	60
15	Pork Curry	120	2	Bai	60
16	Pork Fry	100	3	Chutney	30
17	Egg Curry	80	4	Boiled Chicken	100
18	Malai Kofta	90	5	Boiled Pork	100
CHINESE			6	Boiled Fish	100
1	Chilly Chicken	100(WB) 140(BL)	7	Ar Sawhchiar	80
2	Garlic Chicken	140			
3	Ginger Chicken	140			
4	Chicken with Mushroom	100(WB) 150(BL)			
5	Roast Chicken Plate	400/kg 120			
6	Pork with Bamboo shoots	150			
7	Chilly Pork	120			
8	Roast Pork	120			
9	Chicken Manchurian	150			
10	Vegetable Manchurian	80			

SI/ No	Items	Addl. Items	Rate
1	1 Meat item	Dal, Vegetables, Rice, Pudding	250
2	2 Meat item	Dal, Vegetables, Rice, Pudding	300
3	3 Meat item	Dal, Vegetables, Rice, Dessert	340

***When outdoor catering is permitted a cover charge of Rs 20/- per head will be charged. In addition, a service charge of 10% on all Food & Beverage items will be charged in room service.**

RATE FOR RENTAL & ENTRY FEE ETC AT THENZAWL GOLF RESORT

Sl/ No	Particulars	Rate	Remarks
1	Entry Fee	Rs. 200 per head	Still Cameras, Video Cameras, Drones not allowed without charges. Mobile Phones allowed.
	Group Entry – 5 to 10 Pax		30% discount
	Group Entry – 10 to 20 Pax		40% discount
	Group Entry – 20 and above Pax		60% discount
	Children below 8 years. (If accompanied by parents)		Free Entry
2	Golf Cart Riding	Rs. 500 per head	Subject to availability of Cart and Driver.
3	Photography	Rs. 4000 per day	Maximum 5 Pax. Entry Fee exempted. The 6 th Pax to pay entry fee.
4	Videography including drone	Rs. 6000 per day	Maximum 5 Pax. Entry Fee exempted. The 6 th Pax to pay entry fee.
5	Log Hut (Daytime use 10:00 AM – 5:00PM)	Rs. 2000 per day	Subject to availability. Entry free exempted (Maximum 2 Pax).
6	Log Hut Room Rate	Rs. 4000 per day	Subject to availability. Maximum 2 Adults & 2 children below 12 years. Check in 12:00 Noon & Check out 11:00 AM.
7	Renting of Convention Centre	Rs. 15000 for 3 hours and Rs. 1000 per hour for every subsequent hours	Entry fee exempted.
8	Outside Food Services for Groups	Rs. 30 per head as cleaning/ maintenance fee when food brought from outside	Minimum 10 members.
9	Pool Table (1 No)	Rs. 1000 per hour	Maximum 4 people at one table.
10	Pay & Play (18 holes)	Rs. 1000 per 2 hours maximum	Damages or loss of clubs/ balls to be paid as per MRP by the guest.
11	Gold Club for practice Tee	Rs. 300 per 2 hours	
12	Rental Fee of Golf Ball	Rs. 20 per 2 hours	

RATE FOR RENTAL AT REIEK ADVENTURE & ECO-ADVENTURE PARK

Sl. No.	Particulars	Rate	Remarks
1	Entry fee for Zokhua	Rs. 20 per head	Still Cameras, Video Cameras, Drones not allowed without charges. Mobile phones allowed.
2	Ziplining	Rs. 100 per head	One Ride
3	Wall Climbing	Rs. 100 per head	One Session
4	Rifle Shooting	Rs. 100 per head	One Round
5	Zorbing Ball (2 Nos)	Rs. 1000 per 1 hour	Two hours
6	Body Zorbing 2 Nos	Rs. 1000 per hour	Two Hours
7	High Rope Course	Rs. 200 per head	One Full Course
8	Obstacle Course	Rs. 300 per head	One Full Course
9	Tent Camping	Rs. 1000 per tent	Maximum 6 Pax
10	Mountain Biking	Rs. 300 per head	2 Hours
11	Mini Golf	Rs. 200 per head	2 Hours
12	Tarzanland for Kids	Rs. 20 per head	2 Hours
13	Photography of Zokhua	Rs. 1000 per day	Entry fee exempted
14	Videography / Drones at Zokhua	Rs. 2000 per day	Entry fee exempted

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