



GOVERNMENT OF MIZORAM

CITIZEN'S CHARTER for TOURISM DEPARTMENT (2024)



Address : *Tourism Department*
Mizoram New Capital Complex (MINECO)

Website : <https://tourism.mizoram.gov.in/>

Date of Issue: _____

**CITIZEN'S CHARTER FOR
TOURISM DEPARTMENT, GOVERNMENT OF MIZORAM,
2024**

VISION AND MISSION

1. VISION:

“To develop and promote a culture of tourism among local residents and increase recognition of tourism as an effective and efficient tool towards socio economic development of Mizoram by creating resources and attractions in a sustainable and integrated manner to make Mizoram a preferred National and International destination”.

2. MISSION:

“To increase the economic, social and environmental benefits and to generate revenue create employment opportunities and stimulate economic development in both urban and rural areas. To sustain tourism industry that is respectful of the people and environment and to consistently deliver efficient and effective tourism services to the public.”

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MAIN FUNCTIONS OF TOURISM DEPARTMENT

Tourism Department functions as a nodal agency for the development of tourism sector in Mizoram by providing necessary coordination and to supplement the policies and programs of Ministry of Tourism, Government of India.

1. Operation and Maintenance :-

Undertake operation and maintenance of Tourist Accommodation Facilities. Online booking is now mandatory for all Tourist Lodges within the State. Please refer to the following links for booking:

Playstore : https://play.google.com/store/apps/details?id=com.mizoram.tourism_app

Appstore : *Tourism Mizoram on the App Store (apple.com)*

Website : <https://mizoramtourism.com/booking>

2. Infrastructure and Product Development :-

Tourism Infrastructure and product development involving various steps – Planning, DPR preparation, Approval from Competent Authority, working with executing agency, Monitoring, Submission of Progress Report and necessary documents to concerned authority.

3. Publicity & Marketing :-

Tourism Department is the nodal agency for marketing and promoting tourism products of the State. It consistently identifies, develops and markets new as well as already established tourism products to attract more visitors to the State. Leaflets, brochures and other publicity materials are produced and disseminated. It also participates in various National and International tourism fairs and marts to market tourism products of Mizoram. Social media handlers like Instagram – *mizoram_tourism*, Facebook – *Mizoram Tourism*, Twitter (X) – *Mizoram Tourism*, Commercial Website - <https://mizoramtourism.com> are also created and managed to enhance its marketing reach.

4. Tourism Promotion :-

Organizing Fairs and Festivals to promote culture, nature and adventure tourism, unique tradition and destination. Fairs and Festivals also help in economic restructurization through income generation, job opportunity, development of services and entertainment, promotion of cities, towns and villages.

Apart from organizing Fairs and Festivals, Tourism Department participates in various Events, Fairs and Festivals to market Mizoram to Potentials visitors and potential investors and to enable and to foster intrapersonal relationships with tourism fraternity.

5. Planning & Implementation :-

Tourism Department undertakes the responsibility of planning, implementing and drafting rules and regulations for registration, classification and operations tourist service providers.

6. Policy Matters :-

In order to provide regulated services to Tourist Service Providers Mizoram Registration of Tourist Trade Act- 2020 (MRTTA-2020) was formulated. Under this Act, Tourism Department assume the responsibility of registering, verifying/inspecting, monitoring and approval of Accommodation Units, Restaurants, Tour Operators and Ticketing Agents, Catering Units, Spas and Resort.

7. Tourist Facilitator :-

Tourism Department serve as Tourist Facilitator thereby tasked with making tourist spot appealing, disseminating tourism related information through print and electronic media, addressing queries and providing support to tourist, eliciting interest and awe in the visitors about Mizoram.

8. Research & Analysis :-

To provide valuable and relatable information to Ministry of Tourism, various stakeholders and to the public Tourism Department embarked on collection of tourist statistics from various accommodation units, Superintendent of Police (Security) and Entry & Exit Points.

9. Human Resource Development :-

Responsible in Human Resource Development to ensure that there is an improvement in hospitality sector and overall growth of Tourism Industry in the State. Organizational development, career development, evaluating employee performance, ensuring fair compensation and benefits, training employees and supporting education and development, and protecting the health and safety of all employees, awareness to local communities and monitoring tourism related businesses are some of the activities performed under Human Resource Development.

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MAIN SERVICES

Sl/No	Services delivered by the department/office to citizens or other departments/organizations including non-governmental organizations.	Stipulated time limit for delivery of service (days/weeks/months)	Remarks, if any
1	Mizoram Registration of Tourist Trade Act – 2020		a) Spot verification/ Inspection b) Subject to approval of concerned authority
	a) Registration of Hotels	90 Days	
	b) Registration of Guesthouse etc	90 Days	
	c) Registration of Homestays	30 Days	
	d) Registration of Tour Guides	90 Days	
	e) Registration of Tour Operators	90 Days	
	f) Registration of Travel Agents	90 Days	
	g) Registration of Restaurants	90 Days	
2	Right to Information	1 month	

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GRIEVANCE REDRESS MECHANISM

Sl. No	Name of the responsible officer to handle public grievance in the department/office	Contact number	Email	Time limit for redress of grievances
1	Dr. Lalrozama, IAS Secretary Tourism Department	0389-2322532	<i>secretarysedmiz@gmail.com</i>	30 days
2	R. Lalrodingi Director	0389-2333475	<i>mizoram.tourism@gmail.com</i>	30 days

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LIST OF STAKEHOLDERS/CLIENTS

Sl No.	Stakeholders/ Clients
1	The Government Departments like Finance, Planning & Programme Implementation, Rural Development, Environment Forests & Climate Change, Transport, Public Works Department etc.
2	Mizoram Tourism Development Authority (MTDA).
3	Foreign and Domestic Tourists.
4	Hotels, Restaurants, Homestays and other Accommodation Units in Mizoram.
5	Tour Operators, Ticketing Agents and Tour Guides.
6	Transport Service Providers.
7	Universities/Academic Institutions in the Hospitality Sector.
8	Non-Government Organizations, Community-based Organizations and local Self-Help Groups.
9	Citizens of India.

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EXPECTATIONS OF THE DEPARTMENT/OFFICE FROM CITIZENS/SERVICE RECIPIENTS:

Sl. No	Expectations of the Department/office from citizens/service recipients
1	Tourism Service Providers seeking registration under the Mizoram Tourist Trade Act-2020 are expected to submit complete documents in the prescribed format.
2	Active support and co-operation from all stakeholders in our endeavor to achieve our visions and objective of making Mizoram a preferred Tourist destination and to promote responsible and sustainable tourism for all.
3	<p>Visitors to take a responsible travel pledge and abide by it while travelling to the state:</p> <p style="text-align: center;"><i>“I pledge to be a responsible traveler When I explore new places I will leave nothing but footprints And take away only memories I shall not harm What does not harm me; I shall travel clean and green I shall respect the local culture, And I shall promote sustainable tourism.”</i></p>
4	Clients availing tourist facilities are expected to maintain cleanliness and abide by the rules and policies of the establishments.
5	Tourism Service Providers are expected to act as facilitators and catalysts for providing efficient and quality services which may result in increased tourist traffic in the state.
6	To convey suggestions for improving our service deliveries
7	To respect and follow official procedures and rules
8	Citizens of the state are expected to show courtesy and hospitality to visitors from outside the state and make their stay memorable; and to make tourism a vehicle for sustainable development.
9	To give timely response to our queries relating to various subjects concerning Tourism sector.

FACILITIES RUN BY TOURISM DEPARTMENT

Sl. No.	Name of Facility	Name and Designation of Contact Person	Contact Number
AIZAWL DISTRICT			
1	Chaltlang T/L	Lalbiakfeli	9612660112
2	Berawtlang T/C	Agnes Lalchhingpuii	9862719019
3	Lengpui T/R	Richard Lallianzela	(0389)2573441/8131987689
4	Hmuifang T/R	Lalchhuanawmi	9436379544
5	Changsil T/L		
6	IHM Bung	Lalhuliana	9485116799/ 8014638870
7	Tuirial	Gobina	9436784010/7085205756
CHAMPHAI DISTRICT			
9	Champhai T/L	C.Lalrinpuii	9862733398
10	Zokhawthar T/L	Ropianga	9862202975
11	Farkawn T/L	Sawithangpuia	9378044328
KHAWZAWL DISTRICT			
12	Kawlkulh H/R	Lalrorela	8974419053/9862211823/ 8014004978
KOLASIB DISTRICT			
13	Kolasib T/L	Jenny Ngurthankhumi	8974891288
14	Saipum T/L	Peter Zothanmawia	9366179441/9366510339
15	Serlui 'B' T/L	Merry Lalrohlui	8730976867
LAWNGTLAI DISTRICT			
16	Lawngtlai T/L	F. Mathlungi	0389-233239/8414872184
LUNGLEI DISTRICT			
17	Lunglei T/L	C Rolianthangi	0372-2342013/8731966056
18	Tlabung T/L	Saizikpuii	0389-222352/7005978701
19	Tawipui South H/R		
MAMIT DISTRICT			
20	Mamit T/L	Janet Lalnunmawii	2565600/ 9346155187
20	Reiek T/R	Zomuanpuii	2567344/9366078543
21	Kanhmun T/L	Lalliankhama	9862378357
22	Zawlnuam T/L	Ramengmawia	9862772906/ 9812206540

SIAHA DISTRICT			
23	Siaha T/L	B.Vanlalngaihsaki	03835-222591/ 9436149031
24	N.Maubawk T/L	M.L Chunga	9863436320 / 9862688055 / 9485050612
25	Chakheitla T/L	Lalawmpuia	7085540050
26	Zyhno T/L	Beikhokhai	7629099868
27	Tuipang	Calvin Hlychho	9862843353
SERCHHIP DISTRICT			
27	Serchhip T/L	R.Lalhlimpuia	9856892131 / 9862733398
28	Thenzawl T/L	H.Lalmuankimi	03838 261489 / 9612065527 / 9863352362
29	N.Vanlaiphai T/L	John Lalhmingsanga	8730930976
30	Thenzawl Auditorium	Lalramliana	8974116004

FACILITIES OUTSOURCED ON PRIVATE MANAGEMENT CONTRACT

Sl. No.	Name of Facility	Name and Designation of Contact Person	Contact Number
AIZAWL DISTRICT			
1	Durtlang V/G	Lalthanzami Ralte, New Capital Complex, Khatla	9612505644
2	Luangmual T/H	C.Lalfakzuala, Chawhmun, Aizawl	7085881291
3	Sairang P/S	Chawngthanmawii, Lungsir, Mamit	9612847041
4	Sakawrdai T/L	H.D Ramnuntluanga, Ramhlun Veng, Aizawl	9774585864/8974740759
5	Tlangnuam V/G	YMA, Tlangnuam Branch	9862316102
6	Khanpui T/L	F.Ramtinthanga, Electric Veng, Aizawl	9436141065/9856637768
7	Thingsulthliah T/L	NHIDCL, PMU	9233071767/ 8837298932
8	SIHM, Girls Hostel, Bung Bangalow	Shivalaya Construction Co. Pvt. Ltd. , Gawar, SCCPL(JV)	8575517388
9	Aibawk T/L	MzSrlm, MzSrlm, Rural Development Department	
10	Sialsuk T/L	MzSrlm, MzSrlm, Rural Development Department, GOM	
11	Darlawn T/L	C. Zonunsanga, Mual Veng, Chaltlang	9436196815

CHAMPHAI DISTRICT			
12	Khawbung T/L	Khawbung Br. YMA	9436353263/ 8974861376
13	Hnahlan T/L	MzSrlm, MzSrlm, Rural Development Department	
HNAHTHIAL DISTRICT			
14	Darzo T/L	Biakchungnunga, Darzo	9862160572
15	Hnahthial H/R	Lalrempuii Pachuau, Chawnpui Veng, Aizawl	9774708722/9862305890
KOLASIB DISTRICT			
16	Bairabi T/L	Lalnunzira, Khatla Bethel	8974429085/8931877390
17	Vairengte T/L	F.Ramthanga, Electric Veng, Aizawl	9856637768
18	Thingdawl H/R	LT Kima Fanai, Electric Veng, Aizawl	0389 268526/ 9436141065/ 8416077601
19	Buhchang T/L	Thansanga, Bara Bazar, Aizawl	9436196202 / 9856090015
LAWNGTLAI DISTRICT			
20	Chawngte T/L	CADC (Cahkma Autonomous District Council	9436147748/8974805115
21	Bualpui Ng T/L	Village Council, Bualpui NG - E	8732832421
22	Vawmbuk T/L	Village Council, Vawmbuk	7629875994
23	Sangau T/L	F. Roluahpuii, Vengthar, Sangau - II	8118981121
LUNGLEI DISTRICT			
24	Hrangchalkawn T/L	R.Lalsangzuala, Hrangchalkawn, Lunglei	7642818348/9862770893
25	Saichho T/L	Simon Malsawmthlenga, Chaltlang	0372-2566155/ 9862367479/9366773612
26	Theiriat Prayer Hall	BCM : Theiriat	8974312548
27	South Vanlaiphai T/L	Jonathan Laldinsanga, Sikul Veng, South Vanlaiphai	8132975323
MAMIT DISTRICT			
28	West Phaileng T/L	MzSrlm, Rural Development Department, GOM	
29	Rajiv Nagar T/L	MzSrlm, Rural Development Department, GOM	
SAITUAL DISTRICT			
30	Saitual T/L	NECS, Dawrpui Vengthar	9612077601/2320255
31	Ngopa T/L	MzSrlm, Rural Development Department, GOM	7085512189
32	Tamdil T/R	Mimi Darnghilhlovi Changte, Durtlang Melnga	9862365464

SIAHA DISTRICT			
33	New Laty	MzSRLM, Rural Development Department, GOM	
34	Phura T/L	Thianga, Phura	8974213278/6909538670
35	Amobyu T/L	Bhartia Infra Project Ltd. Guwahati	8974558968
36	Saikao T/L	Village Council Court, Saikao	8119808219
37	Niawhtlang T/L	Village Council. No-aotlah II	8729802931
SERCHHIP DISTRICT			
38	Chhiahtlang H/R	MzSrlm, MzSrlm, Rural Development Department, GOM	9362632247
39	East Lungdar T/L	MzSrlm, MzSrlm, Rural Development Department, GOM	
40	Thenzawl Golfcourse & Resort	Mizoram Tourism Development Authority	

TARIFF OF ROOM RENT UNDER TOURISM DEPARTMENT

Rates of Tariff on Rooms/Facilities in Tourist Facilities under Tourism Department, Government of Mizoram			
Rates are per room/facilities except in Dormitories where rates are per bed			
SL. No	Name of Lodges/Facilities	Categories of Rooms/ Facilities	Rates in Rupees
1	Chaltlang Tourist Lodge	Suite Room AC	3000
		Double	1000
		Single	800
		Dormitory Bed	200
		Banquet Hall	5000
		Green Room	2000
2	Tourist Resort Hmuifang	Deluxe	1500
		Double	1000
3	Tourist Resort Lengpui	Deluxe AC	2000
		Double AC	1500
		Double	1000
		Cottage	1000
		Single	600
4	Tlabung Tourist Lodge (New Building)	Deluxe AC	2000
		Double AC	1500
		Double	1000
		Dormitory Bed	200
5	Tlabung Tourist Lodge (Old Building)	Double	400
		Cottage	1000
		Dormitory Bed	200
6	Tourist Lodge Kolasib	Deluxe AC	2000
		Cottage	1000
		Double	1000
		Dormitory Bed	200
7	Tourist Lodge Champhai	Deluxe	1500
		Cottage	1000
		Double	1000
		Dormitory Bed	200
8	Tourist Lodge Zokhawthar	Deluxe	1500
		Semi Deluxe	1200
		Double	1000
		Dormitory Bed	200
		Hall	2000
9	Tourist Resort Reiek	Deluxe	2500
		Semi Deluxe	1200
		Double	1000
		Hall	4000
10	Tourist Lodge North Vanlaiphai	Double I	1000
		Double II	800

SL. No	Name of Lodges/Facilities	Categories of Rooms/ Facilities	Rates in Rupees
11	Tourist Lodge Siaha	Deluxe	1500
		Double	1000
		Single	600
		Dormitory Bed	200
12	Tourist Lodge Serlui B	Deluxe AC	2000
		Double AC	1500
		Dormitory Bed	200
13	Tourist Lodge Thenzawl	Deluxe AC	2000
		Deluxe	1200
		Cottage	1000
		Double	1000
		Dormitory Bed	200
14	Tourist Lodge S.Vanlaiphai	Deluxe	1000
		Cottage	600
15	Tourist Lodge E. Lungdar	Double I	800
		Double II	600
16	Highway Restaurant Chhiahtlang	Double I	800
		Cottage	800
		Double II	500
17	Tourist Lodge Sangau	Double	800
		Dormitory Bed	200
18	Tourist Lodge Zawlnuam	Deluxe AC	2000
		Double	1000
		Dormitory Bed	200
19	Tourist Lodge Kanhmun	Semi Deluxe	1000
		Double I	800
		Double II	600
20	Tourist Lodge Ngopa	Double I	800
		Double II	600
		Dormitory Bed	200
21	Highway Restaurant Kawikulh	Double	1000
		Dormitory Bed	200
22	Tourist Lodge Lawngtlai	Deluxe AC	2000
		Double	1000
23	Tourist Lodge Serchhip	Deluxe	1500
		Cottages	1200
		Double	800
		Dormitory Bed	200
24	Tourist Lodge Farkawn	Double I	1000
		Double II	800
		Single	500
25	Tourist Lodge Berawtlang	Cottage	1500
		Double I	1200
		Double II	1000
		Dormitory Bed	200
		Hall	7000
		Convention Hall	15000

26	Tourist Lodge Lunglei	Deluxe AC	2000
		Semi Deluxe	1500
		Double	1000
		Dormitory	200
		Hall	2500
27	Tourist Lodge Mamit	Suite Room AC	2500
		Semi Deluxe	1500
		Double	1000
		Dormitory	200
28	Tourist Lodge W.Phaileng	Double I	1000
		Double II	800
29	Tourist Lodge Darlawn	Double I	1000
		Double II	600
		Dormitory	200
30	Picnic Spot Tamdil	Cottage	1500
31	Wayside Amenities Maubawk (Zero)	Double	800
32	Tourist Lodge Saipum	Double	800
		Single	600
		Dormitory Bed	200
33	Tourist Lodge Hnahlan	Double	1000
		Cottage	800
		Dormitory	200
34	Tourist Lodge Noaotla	Double	800
35	Tourist Lodge Vawmbuk	Double I	800
		Double II	600
		Dormitory	200
36	Tourist Lodge Bualpui NG	Double	800
		Single	600
37	Tourist Lodge Chakheitla	Double	800

*** IHM Bung & Tuirial do not provide accommodation facilities**

RATES OF FOODS & BEVERAGES UNDER TOURISM DEPARTMENT

SI/No	Items	Rate	SI/No	Items	Rate
BREAKFAST					
1	Puri Bhaji	80	5	Vegetable Biryani	100
2	Alu Paratha	50	6	Egg Biryani	120
3	Paneer Paratha	90	7	Chicken Biryani	150
4	Plain Paratha	30	8	Vegetable Fried Rice	100
5	French Toast	70	9	Egg Fried Rice	120
6	Bread Toast	40	10	Chicken Fried Rice	Full 120 Half 60
7	Cornflakes	60	11	Pork Fried Rice	120
8	Plain Omlette	50	12	Mixed Fried Rice	120
9	Masala Omlette	50	SNACKS		
10	Fried Egg	50	1	Onion Pakora	60
11	Boiled Egg	20	2	Vegetable Pakora	60
12	Scrambled Egg	50	3	Egg Pakora	80
13	Tea	20	4	Paneer Pakora	80
14	Milk	30	5	Vegetable Roll	50
15	Mango Juice	50	6	Egg Roll	60
16	Orange Juice	50	7	Vegetable Spring Roll	80
17	Pineapple Juice	50	8	Chicken Spring Roll	80
18	Mineral Water	25	9	Chicken Roll	80
19	Passion Fruit Juice	20	10	Finger Chips	60
20	Coffee	40	11	Vegetable Sandwich	50
SOUP			12	Cheese Sandwich	60
1	Cream of Tomato Soup	40	13	Chicken Sandwich	80
2	Veg. Sweet Corn Soup	40	ROTI/PAPAD		
3	Chicken Sweet Corn Soup	60	1	Roti (Tava)	10
4	Vegetable Hot & Sour Soup	40	2	Dry Papad	10
5	Chicken Hot & Sour Soup	60	3	Fried Papad	15
6	Vegetable Noodle Soup	40	4	Masala Papad	20
7	Chicken Noodle Soup	60	SALAD		
8	Chicken Clear Soup	60	1	Onion Salad	30
NOODLES			2	Green Salad	70
1	Vegetable Chow	Full 80 Half 40	INDIAN		
2	Egg Chow	Full 80 Half 40	1	Mung Dal	50
3	Pork Chow	100	2	Masoor Dal	50

4	Chicken Chow	100	3	Chana Dal	50
5	Mixed Chow	120	4	Dal butter fry	60
6	Vegetable Chowmein	100	5	Aloo Dum	60
7	Chicken Chowmein	120	6	ALoo Jeera	60
8	Pork Chowmein	120	7	Mattar Paneer	80
9	Mixed Chowmein	150	8	Aloo Paneer	80
RICE			9	Paneer Butter Masala	120
1	Plain Rice	50	10	Chicken Curry	120
2	Basmati Rice	80	11	Chicken Fry	100
3	Vegetable Pulao	100	12	Chicken Butter Masala	150
4	Greenpea Pulao	100	13	Fish Curry	120

SI/ No	Items	Rate	SI/ No	Items	Rate
INDIAN			MIZO		
14	Fish fry	100	1	Boiled Vegetables	60
15	Pork Curry	120	2	Bai	60
16	Pork Fry	100	3	Chutney	30
17	Egg Curry	80	4	Boiled Chicken	100
18	Malai Kofta	90	5	Boiled Pork	100
CHINESE			6	Boiled Fish	100
1	Chilly Chicken	100(WB) 140(BL)	7	Ar Sawhchiar	80
2	Garlic Chicken	140			
3	Ginger Chicken	140			
4	Chicken with Mushroom	100(WB) 150(BL)			
5	Roast Chicken Plate	400/kg 120			
6	Pork with Bamboo shoots	150			
7	Chilly Pork	120			
8	Roast Pork	120			
9	Chicken Manchurian	150			
10	Vegetable Manchurian	80			

SI/ No	Items	Addl. Items	Rate
1	1 Meat item	Dal, Vegetables, Rice, Pudding	250
2	2 Meat item	Dal, Vegetables, Rice, Pudding	300
3	3 Meat item	Dal, Vegetables, Rice, Dessert	340

***When outdoor catering is permitted a cover charge of Rs 20/- per head will be charged. In addition, a service charge of 10% on all Food & Beverage items will be charged in room service.**

RATE FOR RENTAL & ENTRY FEE ETC AT THENZAWL GOLF RESORT

SI/ No	Particulars	Rate	Remarks
1	Entry Fee	Rs. 200 per head	Still Cameras, Video Cameras, Drones not allowed without charges. Mobile Phones allowed.
	Group Entry – 5 to 10 Pax		30% discount
	Group Entry – 10 to 20 Pax		40% discount
	Group Entry – 20 and above Pax		60% discount
	Children below 8 years. (If accompanied by parents)		Free Entry
2	Golf Cart Riding	Rs. 500 per head	Subject to availability of Cart and Driver.
3	Photography	Rs. 4000 per day	Maximum 5 Pax. Entry Fee exempted. The 6 th Pax to pay entry fee.
4	Videography including drone	Rs. 6000 per day	Maximum 5 Pax. Entry Fee exempted. The 6 th Pax to pay entry fee.
5	Log Hut (Daytime use 10:00 AM – 5:00PM)	Rs. 2000 per day	Subject to availability. Entry free exempted (Maximum 2 Pax).
6	Log Hut Room Rate	Rs. 4000 per day	Subject to availability. Maximum 2 Adults & 2 children below 12 years. Check in 12:00 Noon & Check out 11:00 AM.
7	Renting of Convention Centre	Rs. 15000 for 3 hours and Rs. 1000 per hour for every subsequent hours	Entry fee exempted.
8	Outside Food Services for Groups	Rs. 30 per head as cleaning/ maintenance fee when food brought from outside	Minimum 10 members.
9	Pool Table (1 No)	Rs. 1000 per hour	Maximum 4 people at one table.
10	Pay & Play (18 holes)	Rs. 1000 per 2 hours maximum	Damages or loss of clubs/ balls to be paid as per MRP by the guest.
11	Gold Club for practice Tee	Rs. 300 per 2 hours	
12	Rental Fee of Golf Ball	Rs. 20 per 2 hours	

RATE FOR RENTAL AT REIEK ADVENTURE & ECO-ADVENTURE PARK

Sl. No.	Particulars	Rate	Remarks
1	Entry fee for Zokhua	Rs. 20 per head	Still Cameras, Video Cameras, Drones not allowed without charges. Mobile phones allowed.
2	Ziplining	Rs. 100 per head	One Ride
3	Wall Climbing	Rs. 100 per head	One Session
4	Rifle Shooting	Rs. 100 per head	One Round
5	Zorbing Ball (2 Nos)	Rs. 1000 per 1 hour	Two hours
6	Body Zorbing 2 Nos	Rs. 1000 per hour	Two Hours
7	High Rope Course	Rs. 200 per head	One Full Course
8	Obstacle Course	Rs. 300 per head	One Full Course
9	Tent Camping	Rs. 1000 per tent	Maximum 6 Pax
10	Mountain Biking	Rs. 300 per head	2 Hours
11	Mini Golf	Rs. 200 per head	2 Hours
12	Tarzanland for Kids	Rs. 20 per head	2 Hours
13	Photography of Zokhua	Rs. 1000 per day	Entry fee exempted
14	Videography / Drones at Zokhua	Rs. 2000 per day	Entry fee exempted

***Rights of Admission reserved by the Tourism Department.**

RATE FOR REGISTRATION UNDER MRTTA-2020

Sl. No.	Category/Trade/Business	Processing	Registration Fee for 3 years	Renewal
1	Dealer of notified articles	Rs.20	Rs. 500	50%
2	Hotel – Category A	Rs.20	Rs. 15,000	50%
3	Hotel – Category B	Rs.20	Rs. 12,000	50%
4	Hotel – Category C	Rs.20	Rs. 9,000	50%
5	Hotel – Category D	Rs.20	Rs. 4,500	50%
6	Homestay Gold Class	Rs.20	Rs. 9,000	50%
7	Homestay Silver Class	Rs.20	Rs. 6,000	50%
8	Homestay Bronze Class	Rs.20	Rs. 3,000	50%
9	Houseboat & Cruise	Rs.20	Rs.15,000	50%
10	Tourist Hostels & Dormitories	Rs.20	Rs. 4,500	50%
11	Caravan	Rs.20	Rs. 9,000	50%
12	Caravan Parks	Rs.20	Rs.15,000	50%
13	Resort	Rs.20	Rs.12,000	50%
14	Guesthouse	Rs.20	Rs. 9,000	50%
15	Lodge	Rs.20	Rs. 9,000	50%
16	Motel/Inn	Rs.20	Rs. 4,500	50%
17	Restaurant Category A	Rs.20	Rs. 6,000	50%
18	Restaurant Category B	Rs.20	Rs. 3,000	50%
19	Restaurant Category C	Rs.20	Rs. 1,500	50%
20	Snack Bar/Dhabas/Tea Stall	Rs.20	Rs. 1,500	50%
21	Tour Operators – Category A	Rs.20	Rs. 9,000	50%
22	Tour Operators – Category B	Rs.20	Rs. 6,000	50%
23	Tour Operators – Category C	Rs.20	Rs. 4,500	50%
24	Ticketing/Travel Agents – Category A	Rs.20	Rs. 9,000	50%
25	Ticketing/Travel Agents – Category B	Rs.20	Rs. 6,000	50%
26	Ticketing/Travel Agents – Category C	Rs.20	Rs. 4,500	50%
27	Tour Guides	Rs.20	Rs. 1,500	50%
28	Tourist Porter	Rs.20	Rs. 300	50%
29	Outdoor Photographer	Rs.20	Rs. 900	50%

30	Dealers of Camping Agency / Tent & Camping Equipments / Adventure, adventure sports equipment and water sports equipments etc.	Rs.20	Rs. 6,000	50%
31	License for Boatman of Parasailing / Canoeing / Kayaking / Rafting	Rs.20	Rs. 300	50%
32	License for Parasailing Sky Pilot	Rs.20	Rs. 300	50%
33	License for Paragliding Pilot	Rs.20	Rs. 300	50%
34	License for Surfer for waterskiing	Rs.20	Rs. 300	50%
35	License for Personal Water Craft (Jet Ski etc) Rider	Rs.20	Rs. 300	50%
36	License for Scuba Diving	Rs.20	Rs. 300	50%
37	Hawker in Tourist area / Individual service providers	Rs.20	Rs. 300	50%
38	Aerosport operation permit	Rs. 5,000	Per event	
39	River Rafting operation permit	Rs. 3,000	Per event	
40	Trekking permit	Rs. 2,000	Per event	
41	Parasailing permit	Rs. 3,000	Per event	
42	Issue of Duplicate Certificate	Rs. 200		