



सत्यमेव जयते

GOVERNMENT OF MIZORAM

CITIZEN'S CHARTER for TOURISM DEPARTMENT (2024)



Address : *Tourism Department
Mizoram New Capital Complex (MINECO)*

Website : <https://tourism.mizoram.gov.in/>

Date of Issue : _____

CITIZEN'S CHARTER FOR
TOURISM DEPARTMENT, GOVERNMENT OF MIZORAM,
2024

VISION AND MISSION

1. VISION:

“To develop and promote a culture of tourism among local residents and increase recognition of tourism as an effective and efficient tool towards socio economic development of Mizoram by creating resources and attractions in a sustainable and integrated manner to make Mizoram a preferred National and International destination”.

2. MISSION:

“To increase the economic, social and environmental benefits and to generate revenue create employment opportunities and stimulate economic development in both urban and rural areas. To sustain tourism industry that is respectful of the people and environment and to consistently deliver efficient and effective tourism services to the public.”

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GOVERNMENT OF MIZORAM, 2024**

MAIN FUNCTIONS OF TOURISM DEPARTMENT

Tourism Department functions as a nodal agency for the development of tourism sector in Mizoram by providing necessary coordination and to supplement the policies and programs of Ministry of Tourism, Government of India.

1. Operation and Maintenance :-

Undertake operation and maintenance of Tourist Accommodation Facilities. Online booking is now mandatory for all Tourist Lodges within the State. Please refer to the following links for booking:

Website : <https://mizoramtourism.com/booking>

2. Infrastructure and Product Development :-

Tourism Infrastructure and product development involving various steps – Planning, DPR preparation, Approval from Competent Authority, working with executing agency, Monitoring, Submission of Progress Report and necessary documents to concerned authority.

3. Publicity & Marketing :-

Tourism Department is the nodal agency for marketing and promoting tourism products of the State. It consistently identifies, develops and markets new as well as already established tourism products to attract more visitors to the State. Leaflets, brochures and other publicity materials are produced and disseminated. It also participates in various National and International tourism fairs and marts to market tourism products of Mizoram. Social media handlers like Instagram – mizoram_tourism, Facebook – Mizoram Tourism, Twitter (X) – MizoramTourism, Commercial Website - <https://mizoramtourism.com> are also created and managed to enhance its marketing reach.

4. Tourism Promotion :-

Organizing Fairs and Festivals to promote culture, nature and adventure tourism, unique tradition and destination. Fairs and Festivals also help in economic restructurization through income generation, job opportunity, development of services and entertainment, promotion of cities, towns and villages.

Apart from organizing Fairs and Festivals, Tourism Department participates in various Events, Fairs and Festivals to market Mizoram to Potentials visitors and potential investors and to enable and to foster intrapersonal relationships with tourism fraternity.

5. Planning & Implementation :-

Tourism Department undertakes the responsibility of planning, implementing and drafting rules and regulations for registration, classification and operations tourist service providers.

6. Policy Matters :-

In order to provide regulated services to Tourist Service Providers Mizoram Registration of Tourist Trade Act- 2020 (MRTTA-2020) was formulated. Under this Act, Tourism Department assume the responsibility of registering, verifying/inspecting, monitoring and approval of Accommodation Units, Restaurants, Tour Operators and Ticketing Agents, Catering Units, Spas and Resort.

7. Tourist Facilitator :-

Tourism Department serve as Tourist Facilitator thereby tasked with making tourist spot appealing, disseminating tourism related information through print and electronic media, addressing queries and providing support to tourist, eliciting interest and awe in the visitors about Mizoram.

8. Research & Analysis :-

To provide valuable and relatable information to Ministry of Tourism, various stakeholders and to the public Tourism Department embarked on collection of tourist statistics from various accommodation units, Superintendent of Police (Security) and Entry & Exit Points.

9. Human Resource Development :-

Responsible in Human Resource Development to ensure that there is an improvement in hospitality sector and overall growth of Tourism Industry in the State. Organizational development, career development, evaluating employee performance, ensuring fair compensation and benefits, training employees and supporting education and development, and protecting the health and safety of all employees, awareness to local communities and monitoring tourism related businesses are some of the activities performed under Human Resource Development.

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MAIN SERVICES

| Sl/No | Services delivered by the department/office to citizens or other departments/organizations including non-governmental organizations. | Stipulated time limit for delivery of service (days/weeks/months) | Remarks, if any |
|-------|--|---|---|
| 1 | Mizoram Registration of Tourist Trade Act – 2020 | | a) Spot verification/ Inspection b) Subject to approval of concerned authority |
| | a) Registration of Hotels | 90 Days | |
| | b) Registration of Guesthouse etc. | 90 Days | |
| | c) Registration of Homestays | 30 Days | |
| | d) Registration of Tour Guides | 90 Days | |
| | e) Registration of Tour Operators | 90 Days | |
| | f) Registration of Travel Agents | 90 Days | |
| | g) Registration of Restaurants | 90 Days | |
| 2 | Right to Information | 1 month | |

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GRIEVANCE REDRESS MECHANISM

| Sl. No | Name of the responsible officer to handle public grievance in the department/office | Contact number | Email | Time limit for redress of grievances |
|--------|---|----------------|----------------------------------|--------------------------------------|
| 1 | Dr. Lalrozama, IAS Commissioner & Secretary Tourism Department | 0389-2322532 | <i>secretarysedmiz@gmail.com</i> | 30 days |
| 2 | R. Lalrodingi Director | 0389-2333475 | mizoram.tourism@gmail.com | 30 days |

CITIZEN'S CHARTER FOR TOURISM DEPARTMENT, GOVERNMENT OF MIZORAM, 2024

LIST OF STAKEHOLDERS/CLIENTS

| SI No. | Stakeholders/ Clients |
|--------|--|
| 1 | The Government Departments like Finance, Planning & Programme Implementation, Rural Development, Environment Forests & Climate Change, Transport, Public Works Department etc. |
| 2 | Mizoram Tourism Development Authority (MTDA). |
| 3 | Foreign and Domestic Tourists. |
| 4 | Hotels, Restaurants, Homestays and other Accommodation Units in Mizoram. |
| 5 | Tour Operators, Ticketing Agents and Tour Guides. |
| 6 | Transport Service Providers. |
| 7 | Universities/Academic Institutions in the Hospitality Sector. |
| 8 | Non-Government Organizations, Community-based Organizations and local Self-Help Groups. |
| 9 | Citizens of India. |

CITIZEN'S CHARTER FOR TOURISM DEPARTMENT, GOVERNMENT OF MIZORAM, 2024

EXPECTATIONS OF THE DEPARTMENT/OFFICE FROM CITIZENS/SERVICE RECIPIENTS:

| Sl. No | Expectations of the Department/office from citizens/service recipients |
|--------|--|
| 1 | Tourism Service Providers seeking registration under the Mizoram Tourist Trade Act-2020 are expected to submit complete documents in the prescribed format. |
| 2 | Active support and co-operation from all stakeholders in our endeavor to achieve our visions and objective of making Mizoram a preferred Tourist destination and to promote responsible and sustainable tourism for all. |
| 3 | Visitors to take a responsible travel pledge and abide by it while travelling to the state: <i>"I pledge to be a responsible traveler When I explore new places I will leave nothing but footprints And take away only memories I shall not harm What does not harm me; I shall travel clean and green I shall respect the local culture, And I shall promote sustainable tourism."</i> |
| 4 | Clients availing tourist facilities are expected to maintain cleanliness and abide by the rules and policies of the establishments. |
| 5 | Tourism Service Providers are expected to act as facilitators and catalysts for providing efficient and quality services which may result in increased tourist traffic in the state. |
| 6 | To convey suggestions for improving our service deliveries |
| 7 | To respect and follow official procedures and rules |
| 8 | Citizens of the state are expected to show courtesy and hospitality to visitors from outside the state and make their stay memorable; and to make tourism a vehicle for sustainable development. |
| 9 | To give timely response to our queries relating to various subjects concerning Tourism sector. |

FACILITIES RUN BY TOURISM DEPARTMENT

| Sl. No. | Name of Facility | Name and Designation of Contact Person | Contact Number |
|---------------------------|-------------------|--|--------------------------------------|
| AIZAWL DISTRICT | | | |
| 1 | Chattlang T/L | Lalbiakfeli | 9612660112 |
| 2 | Berawtlang T/C | Agnes Lalchhingpuii | 9862719019 |
| 3 | Lengpui T/R | Richard Lallianzela | (0389)2573441/8131987689 |
| 4 | Hmuifang T/R | Lalchhuanawmi | 9436379544 |
| 5 | Changsil T/L | | |
| 6 | IHM Bung | Lalhuliana | 9485116799/ 8014638870 |
| 7 | Tuirial | Gobina | 9436784010/7085205756 |
| CHAMPHAI DISTRICT | | | |
| 9 | Champhai T/L | C.Lalrinpuii | 9862733398 |
| 10 | Zokhawthar T/L | Ropianga | 9862202975 |
| 11 | Farkawn T/L | Sawithangpuia | 9378044328 |
| KHAWZAWL DISTRICT | | | |
| 12 | Kawlkulh H/R | Lalrorela | 8974419053/9862211823/ 8014004978 |
| KOLASIB DISTRICT | | | |
| 13 | Kolasib T/L | Jenny Ngurthankhumi | 8974891288 |
| 14 | Saipum T/L | Peter Zothanmawia | 9366179441/9366510339 |
| 15 | Serlui 'B' T/L | Merry Lalrohloi | 8730976867 |
| LAWNGTLAI DISTRICT | | | |
| 16 | Lawngtlai T/L | F. Mathlungi | 0389-233239/8414872184 |
| LUNGLEI DISTRICT | | | |
| 17 | Lunglei T/L | C Rolianthangi | 0372-2342013/8731966056 |
| 18 | Tlabung T/L | Saizikpuii | 0389-222352/7005978701 |
| 19 | Tawipui South H/R | | |
| MAMIT DISTRICT | | | |
| 20 | Mamit T/L | Janet Lalnunmawii | 2565600/ 9346155187 |
| 20 | Reiek T/R | Zomuanpuii | 2567344/9366078543 |
| 21 | Kanhmun T/L | Lalliankhama | 9862378357 |
| 22 | Zawlhuam T/L | Ramengmawia | 9862772906/ 9812206540 |

| SIAHA DISTRICT | | | |
|--------------------------|---------------------|--------------------|---|
| 23 | Siaha T/L | B.Vanlalingaihsaki | 03835-222591 / 9436149031 |
| 24 | N.Maubawk T/L | M.L Chunga | 9863436320 / 9862688055 / 9485050612 |
| 25 | Chakheitla T/L | Lalawmpuia | 7085540050 |
| 26 | Zyhno T/L | Beikhokhai | 7629099868 |
| 27 | Tuipang | Calvin Hlychho | 9862843353 |
| SERCHHIP DISTRICT | | | |
| 27 | Serchhip T/L | R.Lalhlimpuia | 9856892131 / 9862733398 |
| 28 | Thenzawl T/L | H.Lalmuankimi | 03838 261489 / 9612065527 / 9863352362 |
| 29 | N.Vanlaiphai T/L | John Lalhmingsanga | 8730930976 |
| 30 | Thenzawl Auditorium | Lalramliana | 8974116004 |

FACILITIES OUTSOURCED ON PRIVATE MANAGEMENT CONTRACT

| Sl. No. | Name of Facility | Name and Designation of Contact Person | Contact Number |
|--------------------------|-----------------------------------|---|---------------------------|
| AIZAWL DISTRICT | | | |
| 1 | Durtlang V/G | Lalthanzami Ralte, New Capital Complex, Khatla | 9612505644 |
| 2 | Luangmual T/H | C.Lalfakzuala, Chawlhmun, Aizawl | 7085881291 |
| 3 | Sairang P/S | Chawngthanmawii, Lungsir, Mamit | 9612847041 |
| 4 | Sakawrdai T/L | H.D Ramnuntluanga, Ramhlun Veng, Aizawl | 9774585864/8974740759 |
| 5 | Tlangnuam V/G | YMA, Tlangnuam Branch | 9862316102 |
| 6 | Khanpui T/L | F.Ramtinthanga, Electric Veng, Aizawl | 9436141065/9856637768 |
| 7 | Thingsulthliah T/L | NHIDCL, PMU | 9233071767/ 8837298932 |
| 8 | SIHM, Girls Hostel, Bung Bangalow | Shivalaya Construction Co. Pvt. Ltd. , Gawar, SCCPL(JV) | 8575517388 |
| 9 | Aibawk T/L | MzSrlm, MzSrlm, Rural Development Department | |
| 10 | Sialsuk T/L | MzSrlm, MzSrlm, Rural Development Department, GOM | |
| 11 | Darlawn T/L | C. Zonunsanga, Mual Veng, Chaltlang | 9436196815 |
| CHAMPHAI DISTRICT | | | |
| 12 | Khawbung T/L | Khawbung Br. YMA | 9436353263/8974861376 |

| | | | |
|---------------------------|----------------------|--|---|
| 13 | Hnahlan T/L | MzSrlm, MzSrlm, Rural Development Department | |
| HNAHTHIAL DISTRICT | | | |
| 14 | Darzo T/L | Biakchungnunga, Darzo | 9862160572 |
| 15 | Hnahthial H/R | Lalrempuii Pachuau, Chawnpui Veng, Aizawl | 9774708722/9862305890 |
| KOLASIB DISTRICT | | | |
| 16 | Bairabi T/L | Lalnunzira, Khatla Bethel | 8974429085/8931877390 |
| 17 | Vairengte T/L | F.Ramtinthanga, Electric Veng, Aizawl | 9856637768 |
| 18 | Thingdawl H/R | LT Kima Fanai, Electric Veng, Aizawl | 0389 268526/ 9436141065/ 8416077601 |
| 19 | Buhchang T/L | Thansanga, Bara Bazar, Aizawl | 9436196202 / 9856090015 |
| LAWNGTLAI DISTRICT | | | |
| 20 | Chawngte T/L | CADC (Cahkma Autonomous District Council | 9436147748/8974805115 |
| 21 | Bualpui Ng T/L | Village Council, Bualpui NG - E | 8732832421 |
| 22 | Vawmbuk T/L | Village Council, Vawmbuk | 7629875994 |
| 23 | Sangau T/L | F. Roluahpuii, Vengthar, Sangau - II | 8118981121 |
| LUNGLEI DISTRICT | | | |
| 24 | Hrangchalkawn T/L | R.Lalsangzuala, Hrangchalkawn, Lunglei | 7642818348/9862770893 |
| 25 | Saichho T/L | Simon Malsawmthlenga, Chaltlang | 0372-2566155/ 9862367479/9366773612 |
| 26 | Theiriat Prayer Hall | BCM : Theiriat | 8974312548 |
| 27 | South Vanlaiphai T/L | Jonathan Laldinsanga, Sikul Veng, South Vanlaiphai | 8132975323 |
| MAMIT DISTRICT | | | |
| 28 | West Phaileng T/L | MzSrlm, Rural Development Department, GOM | |
| 29 | Rajiv Nagar T/L | MzSrlm, Rural Development Department, GOM | |
| SAITUAL DISTRICT | | | |
| 30 | Saitual T/L | NECS, Dawrpui Vengthar | 9612077601/2320255 |
| 31 | Ngopa T/L | MzSrlm, Rural Development Department, GOM | 7085512189 |
| 32 | Tamdil T/R | Mimi Darnghilhlovi Chhangte, Durtlang Melnga | 9862365464 |
| SIAHA DISTRICT | | | |
| 33 | New Laty | MzSRLM, Rural Development Department, GOM | |

| | | | |
|--------------------------|----------------------------------|---|-----------------------|
| 34 | Phura T/L | Thianga, Phura | 8974213278/6909538670 |
| 35 | Amobyu T/L | Bhartia Infra Project Ltd. Guwahati | 8974558968 |
| 36 | Saikao T/L | Village Council Court, Saikao | 8119808219 |
| 37 | Niawhtlang T/L | Village Council. No-aotlah II | 8729802931 |
| SERCHHIP DISTRICT | | | |
| 38 | Chhiahtlang H/R | MzSrlm, MzSrlm, Rural Development Department, GOM | 9362632247 |
| 39 | East Lungdar T/L | MzSrlm, MzSrlm, Rural Development Department, GOM | |
| 40 | Thenzawl Golf Course & Resort | Mizoram Tourism Development Authority | |

TARIFF OF ROOM RENT UNDER TOURISM DEPARTMENT

| Rates of Tariff on Rooms/Facilities in Tourist Facilities under Tourism Department, Government of Mizoram | | | |
|--|---|--|------------------------|
| Rates are per room/facilities except in Dormitories where rates are per bed | | | |
| SL. No | Name of Lodges/Facilities | Categories of Rooms/ Facilities | Rates in Rupees |
| 1 | Chaltlang Tourist Lodge | Suite Room AC | 3000 |
| | | Double | 1000 |
| | | Single | 800 |
| | | Dormitory Bed | 200 |
| | | Banquet Hall | 5000 |
| | | Green Room | 2000 |
| 2 | Tourist Resort Hmuifang | Deluxe | 1500 |
| | | Double | 1000 |
| 3 | Tourist Resort Lengpui | Deluxe AC | 2000 |
| | | Double AC | 1500 |
| | | Double | 1000 |
| | | Cottage | 1000 |
| | | Single | 600 |
| 4 | Tlabung Tourist Lodge (New Building) | Deluxe AC | 2000 |
| | | Double AC | 1500 |
| | | Double | 1000 |
| | | Dormitory Bed | 200 |
| 5 | Tlabung Tourist Lodge (Old Building) | Double | 400 |
| | | Cottage | 1000 |
| | | Dormitory Bed | 200 |
| 6 | Tourist Lodge Kolasib | Deluxe AC | 2000 |
| | | Cottage | 1000 |
| | | Double | 1000 |
| | | Dormitory Bed | 200 |
| 7 | Tourist Lodge Champhai | Deluxe | 1500 |
| | | Cottage | 1000 |
| | | Double | 1000 |
| | | Dormitory Bed | 200 |
| 8 | Tourist Lodge Zokhawthar | Deluxe | 1500 |
| | | Semi Deluxe | 1200 |
| | | Double | 1000 |
| | | Dormitory Bed | 200 |
| | | Hall | 2000 |
| 9 | Tourist Resort Reiek | Deluxe | 2500 |
| | | Semi Deluxe | 1200 |
| | | Double | 1000 |
| | | Hall | 4000 |
| 10 | Tourist Lodge North Vanlaiphai | Double I | 1000 |
| | | Double II | 800 |

| SL. No | Name of Lodges/Facilities | Categories of Rooms/ Facilities | Rates in Rupees |
|--------|---------------------------------------|---------------------------------|-----------------|
| 11 | Tourist Lodge Siaha | Deluxe | 1500 |
| | | Double | 1000 |
| | | Single | 600 |
| | | Dormitory Bed | 200 |
| 12 | Tourist Lodge Serlui B | Deluxe AC | 2000 |
| | | Double AC | 1500 |
| | | Dormitory Bed | 200 |
| 13 | Tourist Lodge Thenzawl | Deluxe AC | 2000 |
| | | Deluxe | 1200 |
| | | Cottage | 1000 |
| | | Double | 1000 |
| | | Dormitory Bed | 200 |
| 14 | Tourist Lodge S.Vanlaiphai | Deluxe | 1000 |
| | | Cottage | 600 |
| 15 | Tourist Lodge E. Lungdar | Double I | 800 |
| | | Double II | 600 |
| 16 | Highway Restaurant Chhiahtlang | Double I | 800 |
| | | Cottage | 800 |
| | | Double II | 500 |
| 17 | Tourist Lodge Sangau | Double | 800 |
| | | Dormitory Bed | 200 |
| 18 | Tourist Lodge Zawlnuam | Deluxe AC | 2000 |
| | | Double | 1000 |
| | | Dormitory Bed | 200 |
| 19 | Tourist Lodge Kanhmun | Semi Deluxe | 1000 |
| | | Double I | 800 |
| | | Double II | 600 |
| 20 | Tourist Lodge Ngopa | Double I | 800 |
| | | Double II | 600 |
| | | Dormitory Bed | 200 |
| 21 | Highway Restaurant Kawlkulh | Double | 1000 |
| | | Dormitory Bed | 200 |
| 22 | Tourist Lodge Lawngtlai | Deluxe AC | 2000 |
| | | Double | 1000 |
| 23 | Tourist Lodge Serchhip | Deluxe | 1500 |
| | | Cottages | 1200 |
| | | Double | 800 |
| | | Dormitory Bed | 200 |
| 24 | Tourist Lodge Farkawn | Double I | 1000 |
| | | Double II | 800 |
| | | Single | 500 |
| 25 | Tourist Lodge Berawtlang | Cottage | 1500 |
| | | Double I | 1200 |
| | | Double II | 1000 |
| | | Dormitory Bed | 200 |
| | | Hall | 7000 |
| | | Convention Hall | 15000 |

| | | | |
|----|---|---------------|------|
| 26 | Tourist Lodge Lunglei | Deluxe AC | 2000 |
| | | Semi Deluxe | 1500 |
| | | Double | 1000 |
| | | Dormitory | 200 |
| | | Hall | 2500 |
| 27 | Tourist Lodge Mamit | Suite Room AC | 2500 |
| | | Semi Deluxe | 1500 |
| | | Double | 1000 |
| | | Dormitory | 200 |
| 28 | Tourist Lodge W.Phaileng | Double I | 1000 |
| | | Double II | 800 |
| 29 | Tourist Lodge Darlawn | Double I | 1000 |
| | | Double II | 600 |
| | | Dormitory | 200 |
| 30 | Picnic Spot Tamdil | Cottage | 1500 |
| 31 | Wayside Amenities Maubawk (Zero) | Double | 800 |
| 32 | Tourist Lodge Saipum | Double | 800 |
| | | Single | 600 |
| | | Dormitory Bed | 200 |
| 33 | Tourist Lodge Hnahlan | Double | 1000 |
| | | Cottage | 800 |
| | | Dormitory | 200 |
| 34 | Tourist Lodge Noatla | Double | 800 |
| 35 | Tourist Lodge Vawmbuk | Double I | 800 |
| | | Double II | 600 |
| | | Dormitory | 200 |
| 36 | Tourist Lodge Bualpui NG | Double | 800 |
| | | Single | 600 |
| 37 | Tourist Lodge Chakheitla | Double | 800 |

*** IHM Bung & Tuirial do not provide accommodation facilities**

RATES OF FOODS & BEVERAGES UNDER TOURISM DEPARTMENT

| SI/ No | Items | Rate | SI/ No | Items | Rate |
|------------------|---------------------------|--------------------|-------------------|-----------------------|---------------------|
| BREAKFAST | | | | | |
| 1 | Puri Bhaji | 80 | 5 | Vegetable Biryani | 100 |
| 2 | Alu Paratha | 50 | 6 | Egg Biryani | 120 |
| 3 | Paneer Paratha | 90 | 7 | Chicken Biryani | 150 |
| 4 | Plain Paratha | 30 | 8 | Vegetable Fried Rice | 100 |
| 5 | French Toast | 70 | 9 | Egg Fried Rice | 120 |
| 6 | Bread Toast | 40 | 10 | Chicken Fried Rice | Full 120 Half 60 |
| 7 | Cornflakes | 60 | 11 | Pork Fried Rice | 120 |
| 8 | Plain Omlette | 50 | 12 | Mixed Fried Rice | 120 |
| 9 | Masala Omlette | 50 | SNACKS | | |
| 10 | Fried Egg | 50 | 1 | Onion Pakora | 60 |
| 11 | Boiled Egg | 20 | 2 | Vegetable Pakora | 60 |
| 12 | Scrambled Egg | 50 | 3 | Egg Pakora | 80 |
| 13 | Tea | 20 | 4 | Paneer Pakora | 80 |
| 14 | Milk | 30 | 5 | Vegetable Roll | 50 |
| 15 | Mango Juice | 50 | 6 | Egg Roll | 60 |
| 16 | Orange Juice | 50 | 7 | Vegetable Spring Roll | 80 |
| 17 | Pineapple Juice | 50 | 8 | Chicken Spring Roll | 80 |
| 18 | Mineral Water | 25 | 9 | Chicken Roll | 80 |
| 19 | Passion Fruit Juice | 20 | 10 | Finger Chips | 60 |
| 20 | Coffee | 40 | 11 | Vegetable Sandwich | 50 |
| SOUP | | | 12 | Cheese Sandwich | 60 |
| 1 | Cream of Tomato Soup | 40 | 13 | Chicken Sandwich | 80 |
| 2 | Veg. Sweet Corn Soup | 40 | ROTI/PAPAD | | |
| 3 | Chicken Sweet Corn Soup | 60 | 1 | Roti (Tava) | 10 |
| 4 | Vegetable Hot & Sour Soup | 40 | 2 | Dry Papad | 10 |
| 5 | Chicken Hot & Sour Soup | 60 | 3 | Fried Papad | 15 |
| 6 | Vegetable Noodle Soup | 40 | 4 | Masala Papad | 20 |
| 7 | Chicken Noodle Soup | 60 | SALAD | | |
| 8 | Chicken Clear Soup | 60 | 1 | Onion Salad | 30 |
| NOODLES | | | 2 | Green Salad | 70 |
| 1 | Vegetable Chow | Full 80 Half 40 | INDIAN | | |
| 2 | Egg Chow | Full 80 Half 40 | 1 | Mung Dal | 50 |
| 3 | Pork Chow | 100 | 2 | Masoor Dal | 50 |
| 4 | Chicken Chow | 100 | 3 | Chana Dal | 50 |
| 5 | Mixed Chow | 120 | 4 | Dal butter fry | 60 |

| | | | | | |
|-------------|--------------------|-----|----|-----------------------|-----|
| 6 | Vegetable Chowmein | 100 | 5 | Aloo Dum | 60 |
| 7 | Chicken Chowmein | 120 | 6 | ALoo Jeera | 60 |
| 8 | Pork Chowmein | 120 | 7 | Mattar Paneer | 80 |
| 9 | Mixed Chowmein | 150 | 8 | Aloo Paneer | 80 |
| RICE | | | 9 | Paneer Butter Masala | 120 |
| 1 | Plain Rice | 50 | 10 | Chicken Curry | 120 |
| 2 | Basmati Rice | 80 | 11 | Chicken Fry | 100 |
| 3 | Vegetable Pulao | 100 | 12 | Chicken Butter Masala | 150 |
| 4 | Greenpea Pulao | 100 | 13 | Fish Curry | 120 |

| SI/No | Items | Rate | SI/No | Items | Rate |
|----------------|-------------------------|--------------------|-------------|-------------------|------|
| INDIAN | | | MIZO | | |
| 14 | Fish fry | 100 | 1 | Boiled Vegetables | 60 |
| 15 | Pork Curry | 120 | 2 | Bai | 60 |
| 16 | Pork Fry | 100 | 3 | Chutney | 30 |
| 17 | Egg Curry | 80 | 4 | Boiled Chicken | 100 |
| 18 | Malai Kofta | 90 | 5 | Boiled Pork | 100 |
| CHINESE | | | 6 | Boiled Fish | 100 |
| 1 | Chilly Chicken | 100(WB) 140(BL) | 7 | Ar Sawhchiar | 80 |
| 2 | Garlic Chicken | 140 | | | |
| 3 | Ginger Chicken | 140 | | | |
| 4 | Chicken with Mushroom | 100(WB) 150(BL) | | | |
| 5 | Roast Chicken Plate | 400/kg 120 | | | |
| 6 | Pork with Bamboo shoots | 150 | | | |
| 7 | Chilly Pork | 120 | | | |
| 8 | Roast Pork | 120 | | | |
| 9 | Chicken Manchurian | 150 | | | |
| 10 | Vegetable Manchurian | 80 | | | |

| SI/No | Items | Addl. Items | Rate |
|-------|-------------|--------------------------------|------|
| 1 | 1 Meat item | Dal, Vegetables, Rice, Pudding | 250 |
| 2 | 2 Meat item | Dal, Vegetables, Rice, Pudding | 300 |
| 3 | 3 Meat item | Dal, Vegetables, Rice, Dessert | 340 |

***When outdoor catering is permitted a cover charge of Rs 20/- per head will be charged. In addition, a service charge of 10% on all Food & Beverage items will be charged in room service.**

RATE FOR RENTAL & ENTRY FEE ETC AT THENZAWL GOLF RESORT

| Sl/ No | Particulars | Rate | Remarks |
|--------|---|---|--|
| 1 | Entry Fee | Rs. 200 per head | Still Cameras, Video Cameras, Drones not allowed without charges. Mobile Phones allowed. |
| | Group Entry – 5 to 10 Pax | | 30% discount |
| | Group Entry – 10 to 20 Pax | | 40% discount |
| | Group Entry – 20 and above Pax | | 60% discount |
| | Children below 8 years. (If accompanied by parents) | | Free Entry |
| 2 | Golf Cart Riding | Rs. 500 per head | Subject to availability of Cart and Driver. |
| 3 | Photography | Rs. 4000 per day | Maximum 5 Pax. Entry Fee exempted. The 6 th Pax to pay entry fee. |
| 4 | Videography including drone | Rs. 6000 per day | Maximum 5 Pax. Entry Fee exempted. The 6 th Pax to pay entry fee. |
| 5 | Log Hut (Daytime use 10:00 AM – 5:00PM) | Rs. 2000 per day | Subject to availability. Entry free exempted (Maximum 2 Pax). |
| 6 | Log Hut Room Rate | Rs. 4000 per day | Subject to availability. Maximum 2 Adults & 2 children below 12 years. Check in 12:00 Noon & Check out 11:00 AM. |
| 7 | Renting of Convention Centre | Rs. 15000 for 3 hours and Rs. 1000 per hour for every subsequent hours | Entry fee exempted. |
| 8 | Outside Food Services for Groups | Rs. 30 per head as cleaning/ maintenance fee when food brought from outside | Minimum 10 members. |
| 9 | Pool Table (1 No) | Rs. 1000 per hour | Maximum 4 people at one table. |
| 10 | Pay & Play (18 holes) | Rs. 1000 per 2 hours maximum | Damages or loss of clubs/ balls to be paid as per MRP by the guest. |
| 11 | Gold Club for practice Tee | Rs. 300 per 2 hours | |
| 12 | Rental Fee of Golf Ball | Rs. 20 per 2 hours | |

ANNEXURE V

RATE FOR RENTAL AT REIEK ADVENTURE & ECO-ADVENTURE PARK

| Sl. No. | Particulars | Rate | Remarks |
|---------|--------------------------------|---------------------|---|
| 1 | Entry fee for Zokhua | Rs. 20 per head | Still Cameras, Video Cameras, Drones not allowed without charges. Mobile phones allowed. |
| 2 | Ziplining | Rs. 100 per head | One Ride |
| 3 | Wall Climbing | Rs. 100 per head | One Session |
| 4 | Rifle Shooting | Rs. 100 per head | One Round |
| 5 | Zorbing Ball (2 Nos) | Rs. 1000 per 1 hour | Two hours |
| 6 | Body Zorbing 2 Nos | Rs. 1000 per hour | Two Hours |
| 7 | High Rope Course | Rs. 200 per head | One Full Course |
| 8 | Obstacle Course | Rs. 300 per head | One Full Course |
| 9 | Tent Camping | Rs. 1000 per tent | Maximum 6 Pax |
| 10 | Mountain Biking | Rs. 300 per head | 2 Hours |
| 11 | Mini Golf | Rs. 200 per head | 2 Hours |
| 12 | Tarzanland for Kids | Rs. 20 per head | 2 Hours |
| 13 | Photography of Zokhua | Rs. 1000 per day | Entry fee exempted |
| 14 | Videography / Drones at Zokhua | Rs. 2000 per day | Entry fee exempted |

***Rights of Admission reserved by the Tourism Department.**

RATE FOR REGISTRATION UNDER MRTTA-2020

| Sl. No. | Category/Trade/Business | Processing | Registration Fee for 3 years | Renewal |
|---------|--------------------------------------|------------|------------------------------|---------|
| 1 | Dealer of notified articles | Rs.20 | Rs. 500 | 50% |
| 2 | Hotel – Category A | Rs.20 | Rs. 15,000 | 50% |
| 3 | Hotel – Category B | Rs.20 | Rs. 12,000 | 50% |
| 4 | Hotel – Category C | Rs.20 | Rs. 9,000 | 50% |
| 5 | Hotel – Category D | Rs.20 | Rs. 4,500 | 50% |
| 6 | Homestay Gold Class | Rs.20 | Rs. 9,000 | 50% |
| 7 | Homestay Silver Class | Rs.20 | Rs. 6,000 | 50% |
| 8 | Homestay Bronze Class | Rs.20 | Rs. 3,000 | 50% |
| 9 | Houseboat & Cruise | Rs.20 | Rs.15,000 | 50% |
| 10 | Tourist Hostels & Dormitories | Rs.20 | Rs. 4,500 | 50% |
| 11 | Caravan | Rs.20 | Rs. 9,000 | 50% |
| 12 | Caravan Parks | Rs.20 | Rs.15,000 | 50% |
| 13 | Resort | Rs.20 | Rs.12,000 | 50% |
| 14 | Guesthouse | Rs.20 | Rs. 9,000 | 50% |
| 15 | Lodge | Rs.20 | Rs. 9,000 | 50% |
| 16 | Motel/Inn | Rs.20 | Rs. 4,500 | 50% |
| 17 | Restaurant Category A | Rs.20 | Rs. 6,000 | 50% |
| 18 | Restaurant Category B | Rs.20 | Rs. 3,000 | 50% |
| 19 | Restaurant Category C | Rs.20 | Rs. 1,500 | 50% |
| 20 | Snack Bar/Dhabas/Tea Stall | Rs.20 | Rs. 1,500 | 50% |
| 21 | Tour Operators – Category A | Rs.20 | Rs. 9,000 | 50% |
| 22 | Tour Operators – Category B | Rs.20 | Rs. 6,000 | 50% |
| 23 | Tour Operators – Category C | Rs.20 | Rs. 4,500 | 50% |
| 24 | Ticketing/Travel Agents – Category A | Rs.20 | Rs. 9,000 | 50% |
| 25 | Ticketing/Travel Agents – Category B | Rs.20 | Rs. 6,000 | 50% |
| 26 | Ticketing/Travel Agents – Category C | Rs.20 | Rs. 4,500 | 50% |
| 27 | Tour Guides | Rs.20 | Rs. 1,500 | 50% |
| 28 | Tourist Porter | Rs.20 | Rs. 300 | 50% |
| 29 | Outdoor Photographer | Rs.20 | Rs. 900 | 50% |

| | | | | |
|----|--|-----------|-----------|-----|
| 30 | Dealers of Camping Agency / Tent & Camping Equipments / Adventure, adventure sports equipment and water sports equipments etc. | Rs.20 | Rs. 6,000 | 50% |
| 31 | License for Boatman of Parasailing / Canoeing / Kayaking / Rafting | Rs.20 | Rs. 300 | 50% |
| 32 | License for Parasailing Sky Pilot | Rs.20 | Rs. 300 | 50% |
| 33 | License for Paragliding Pilot | Rs.20 | Rs. 300 | 50% |
| 34 | License for Surfer for waterskiing | Rs.20 | Rs. 300 | 50% |
| 35 | License for Personal Water Craft (Jet Ski etc.) Rider | Rs.20 | Rs. 300 | 50% |
| 36 | License for Scuba Diving | Rs.20 | Rs. 300 | 50% |
| 37 | Hawker in Tourist area / Individual service providers | Rs.20 | Rs. 300 | 50% |
| 38 | Aerosport operation permit | Rs. 5,000 | Per event | |
| 39 | River Rafting operation permit | Rs. 3,000 | Per event | |
| 40 | Trekking permit | Rs. 2,000 | Per event | |
| 41 | Parasailing permit | Rs. 3,000 | Per event | |
| 42 | Issue of Duplicate Certificate | Rs. 200 | | |